

PERRYFIELDS INFANTS

Sent: 20/03/2020 15:48:14
To prime parents of: [Click here to show the recipient list](#)
Message Type: Email
Subject: Re: DBPrimary Logging In

Dear Parents and Carers

Using DBPrimary

We've had a few parents saying that their children have had difficulty accessing DBPrimary from home. I have phoned their helpline and this is what they said:

- Use the web address written in blue at the bottom of your child's login card. It will be "perryfields-inf.essex.dbprimary.com/" and then your child's first name and initial of their surname.
- The child's username is their first name and the initial of their surname, shown in blue in the middle of the card. If they then immediately click Enter (not typing in the password box), the picture password symbols should appear.
- Even if the picture symbols don't appear, if you hit the names of the animals on their login card, you will be able to access the child's page.
- Anyone can phone the helpline shown on the front page of the DBPrimary login if they still have issues. This is 01273 201701.
- If a child is locked out due to too many attempts, it will reset the following day without any need for action.

Oxford Owl

The number of books we can give children to take home for the break is obviously limited but parents can subscribe free to Oxford Owl to access e-books from the Oxford scheme from home.

Kind regards

Mrs Champion

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